

Read what people say about PC Maritime

Gerard Birkbeck

I'm contacting you to put in writing my appreciation to all who work at PC Maritime for all the help that has been given to me. I have been dealing with you for the past four years or so. During this time I have bought and upgraded several items of software, all of which have outlived a couple of laptops. I have installed and re-installed the software onto the laptops and sometimes I have needed assistance. Each time I have contacted yourselves for help, I have been delighted at your response. The assistance I have asked for involved technical information and this has always been given with the utmost of patience. Your help over the telephone has been exceptional, I could not have been helped any better, anywhere.

C Luxton

Super service.

Terry Pate

Thanks for the reply. It is actually refreshing to get a reply from a software company!

Bill Boardman

Many thanks for your very prompt action on the passage plan update file, it worked a charm even in my computer illiterate state. I now have a superbly printed "best time" to leave plan, which gives me another hour in bed rather than leaving on the guess estimate I have used for the past 30 years.

Jamieson Ide

Having dealt with your company for some five years now, I wanted to take this opportunity to compliment you on your organisation. I have always found that you are willing to go the extra mile to help me out and in particular on a recent trip to France, when I needed additional charts, Mark really worked hard to get me sorted out (successfully!) In these days of automated everything, it is a real pleasure to work with yourselves.

Lisa Bailey

I am writing to say a big thank you for the excellent service you provide and your reliability from sales to technical.

Theo van Dyck

Thankyou and all other folks at PC Maritime. To date all my dealings with PC Maritime have been friendly but above all, effective. The overall system is a pleasure to use, fast (on my laptop anyway), reliable, surprisingly stable and very user-friendly.

Peter van Witteveen

I'd like to thank you for a very efficient and perfect service. The parcel arrived early on Saturday morning even though I had a phone call from

one of your staff, late on Friday afternoon, that my chart numbers were incorrect. Well done and thanks once again.

Brian Freeman

Your telephone helpline is the most effective I have experienced among very many others.

Cedric Flood

I continue to be very satisfied with Navmaster and the technical support. As I'm sure you are aware, if I am not happy I will let you know! Version 5.1.2.2 has addressed all my recent dissatisfactions, and I do appreciate the response to my feedback.

G Janakiraman

Thank you, I am happy with the way PC Maritime is responding; it makes the Remote Diagnostics statement in your sales pitch work really.

Ian Miller

I would particularly commend PC Maritime's technical support service. My many initial queries on system interfaces etc were handled with unflinching politeness and helpfulness - and more importantly, I have always been given the correct answer or solution, usually within a few hours.

Michael Cannan

Not being very computer literate, I subscribe to the maintenance scheme and I find PC Maritime most helpful if I have a problem - which is generally solved over the phone.

Stuart Robinson

Support from PC Maritime? - I cannot praise this too highly. The advice and support given is clear, concise and unhurried.